Personal Details .

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| Name | BalaKrishna CG | |
| Designation | Manager ( C2 ) | |
| Birth Date | 22nd – June – 1978 | |
| Nationality | Indian | |
| Marital Status | Married | |
| Gender | Male | |
| Passport Details | Number | J7950661 |
|  | Issue Date | 08th  July 2011 |
|  | Expiration Date | 07th July 2021 |
|  | Country | India |

Profile .

* + - * + 15+ Years of experience in IT industry with proficiency in architecting, design, development and maintenance of software systems using Java/J2EE technologies.
        + Experience in leading projects from initiating till delivery
        + Proficiency in software architecting based on J2EE technologies, framework development, Object Oriented Designing and Programming, using Modeling Techniques, using Design Patterns, Awareness of quality processes, project management, liaising with clients for capturing user requirements. Good analytical and communication skills are the other additional strengths.
        + Experienced in Application Analysis tool CAST, and analyzed the applications which are developed using JAVA J2EE, Oracle, SQL Server, Unix to know the root cause of performance issues.
        + Experienced working in Agile Methodology, Lean, Function Point Analysis and Estimation Techniques.
        + Experienced in writing Webservices (SOAP, REST)
        + Knowledge in AngularJs 1.6

Domain Experience…

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| * Telecom * Supply Chain Network * Product Life Management * Retail * Automobile |

Competencies .

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| Technologies | JAVA J2EE, Webservices, JMS |
| Languages | Primary Skills: Java (Servlets, JSP, JDBC, RMI, EJB, XML, Oracle PL/SQL and UML. |
| Secondary Skills : HTML, JavaScript, java pnuts |
| Operating Systems | Primary Skills : Sun OS 3.2 |
| Secondary Skills: Windows Server |
| Middleware Servers | Primary Skills: Apache web server, Oracle Application Server (10g). Weblogic 11, WebSphere 8.0 |
| Secondary Skills: Tomcat 5.0, JServ. |
| Databases | Oracle 9i, Oracle 10g, Oracle 11g, DB2 |
| Tools | Primary Skills :MS Visual Source Safe, Gitorious (GIT) Rational Rose, WSAD 5.1.2 Eclipse 3.0, Oracle Jdeveloper 10g, PVCS., Toad 8.0, CAST 6.0,SVN, Spring Tool Suite 3.1.0, Clear case, Clear Quest |
| Secondary Skills: Ant scripting |
| Frameworks | Primary Skills : Struts1.1,Spring 3.0, Hibernate 3.0, AngularJS 1.6 |
| Secondary Skills : AJAX |
| Project management tools | Secondary Skills: MS project |
| Testing tools | JUnit. |
| Application Mining Tool | Primary Skills : CAST 6.0 |
| Log Analysis Tool | SPLUNK |
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Work Experience…

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| * Capgemini Consulting India Pvt. Ltd., Bangalore, India, March 2005 – Till date * Adstock Business Networks India Pvt. Ltd., Bangalore, India Aug2003 - Mar2005 * Cyber Globe India Pvt Ltd, Chennai, India, July2001 - Aug2003 |

Languages .

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| Language | Speak | Read | Write |
| English | Fluent | Fluent | Fluent |
| Hindi | Fluent | Fluent | Fluent |
| Telugu | Fluent | Fluent | Fluent |

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| **Mar 2017**  **To Till Date** | Project Name | OPT PearlChain | |
|  | Client | Canon | |
|  | Role | Architect | |
|  | Roles performed | * Code Analysis * Problem Solving * Environment setup * Mentored the Team members * Created and streamlined knowledge base to have an easy on boarding | |
|  | Technology used in project | Operating System | Linux |
| Technologies | Java 7, Apache Wicket, Apache Camel, Websphere MQ Server, Tomcat 8.0 , Web services(REST), Oracle 12 C |
|  | Description | PearlChain is a Product (an application) which is used as an Rule configuration engine by Canon to Configure the Price, Quote and Contract information, by integrating various applications of the OPT Landscape. PearlChain product has two applications CPQ (web Client) and CM (Rich Client or Desktop application), main objective is to administrate/configure the contracts between and the end customers. | |

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| **Mar 2016**  **To Feb 2017** | Project Name | Sales Operation Engine (SOE) | |
|  | Client | DAIMLER | |
|  | Role | Technical Lead | |
|  | Roles performed | * Estimation of User Stories * Interfaced with Product owner * Environment setup * Design and Development of the user stories * Mentored the Team members * Defined the Artifacts and the metrics which are required for the Sprint. * Created and streamlined knowledge base to have an easy on boarding | |
|  | Technology used in project | Operating System | Linux |
| Technologies | Java 6, JSF, Websphere 8.0, Open JPA, Web services(REST), DB2, |
|  | Description | Sales Operation Engine’s main objective is to administrate the contracts between Daimler AG and the end customers. SOE is being used by the Mercedes Me Portal for Various below services. SOE is being used by the Mercedes Me Portal for Various below services.   1. Maintenance of Vehicle Data 2. Maintenance of MBConnect Services 3. Generation, Maintenance and dispatching of documents 4. Formatting of user address 5. Administration of contracts and user agreements | |

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| **Jan 2015**  **To Feb 2016** | Project Name | IPAY | |
|  | Client | IKEA | |
|  | Role | Technical Lead | |
|  | Roles performed | * Project Management * Estimation of CRs * Interfacing with IT Solution Architect and Client * FMA and preparation of Resolution Documents. * Bug fixes * Weekly and Monthly Report Generations * Incident Management and Problem Management * Worked on RCA, PBI, FMA, FAST ADM (A3, Fish bone Analysis) for critical/major issues in IPAY application. * Groomed Team members (Incident investigation/resolution, PBI, Change request, RFC education, Technical guidance) * Worked with Infrastructure teams for setting up the Pre-Test and Common Test environments, which is required for development. | |
|  | Technology used in project | Operating System | Linux |
| Technologies | Java 6, Spring 3.1.0, WAS 8.0, Oracle 11G, Spring Tool Suite 3.1.0, JMS, Web services, Hibernate 3.0 |
|  | Description | iPay issues, processes and manages the life cycle of the Gift Cards, IKEA sells to its customers.Customers can buy the IKEA Cards from any store. The cards can then be loaded with cash by the customer at point of sale or it could be pre loaded by the Store Administrator using the software iPay Admin Client. Pre loaded iPay cards are often offered as a present by companies to its employees | |

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| **October 2013**  **To December 2014** | Project Name | IPOS(IKEA POINT OF SALE) | |
|  | Client | IKEA | |
|  | Role | Senior Developer | |
|  | Roles performed | * Central Helpdesk tool detailed estimation. * FMA and preparation of Resolution Documents. * Bug fixes * Weekly and Monthly Report Generations * Incident Management and Problem Management * Developed monitoring tool to reduce manual efforts for tracking valid/invalid receipts. * Worked on RCA, PBI, FMA, FAST ADM (A3, Fish bone Analysis) for critical/major issues in IPOS application. * Groomed Team members (Incident investigation/resolution, PBI, Change request, RFC education, Technical guidance) * Worked with Infrastructure teams for setting up the Pre-Test and Common Test environments, which is required for development. * PIP release handover documents validation  and coordination with project team | |
|  | Technology used in project | Operating System | Linux |
| Technologies | Java 6, Spring 3.1.0, JPA, WebLogic 11, Oracle 11G, Spring Tool Suite 3.1.0, JMS, Webservices,XSLT, JPA |
|  | Description | IPOS (IKEA Point of Sale) is the name of the service containing the POS system including the integration point (PIP), TPNet which is the POS system in the stores and TPAdmin which is the central configuration and administration tool.  PIP (POS Integration Point) an integration mechanisms that facilitate the communication between POS and IKEA legacy systems. This is the logical integration point not the physical and technical platform. The PIP is the store residing integration component which orchestrates almost all interactions within the Point Of Sale system and between the Points of Sale system and its dependency systems | |

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| **March 2012**  **To September 2013** | Project Name | Comfacade | |
|  | Client | IKEA | |
|  | Role | Team Lead | |
|  | Roles performed | * Worked as a SPOC * FMA and preparation of Resolution Documents. * Weekly and Monthly Report Generations * Change Assignee for entire Customer Delivery (COMS, Comfacade,COS,RODS,COSODS) * Incident Management and Problem Management | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java 5, Spring 3.1.0, JDBC, WAS 8.0, Oracle 11G, Spring Tool Suite 3.1.0 |
|  | Description | Comfacade is the integration point for Customer orders, Sales systems and Customer Order systems, used in Europe, North America, Canada and Japan at the moment. In order to book a Central Customer Delivery (CCD) or Local Customer Delivery (LCD) order from IRW/iSell the time slots when different types of deliveries can be made must be retrieved from other systems.  COMFacade provides these timeslots and delivery methods to iSell and get these information from Transport system Centiro and COP/COS (In case of COS, COMFacade itself calculates Time window on the basis of data provided by COS via IDRS). When the orders are saved/updated/cancelled in IRW/iSell, COMFacade handles the integration with Customer Order systems COP/Gemini and COS. | |

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| **Jan 2012**  **To March 2012** | Project Name | TENNECO- FTPC | |
|  | Client | Tenneco | |
|  | Role | Senior Developer | |
|  | Roles performed | * Identified and fixed pre-existing concurrency issues and database related to cursor issues. * Prepared the quality documents for the enhancement that is happening. * Used HTML, JSP, Javascript and CSS for design and development of the front-end. * Re-designed and re-developed the reports using iReport tool. * Resolved Association issues of the Serial Numbers pertaining to Module/Packs * Worked on Assembly verification process of scanning serial numbers to their comcodes. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP,JDBC, Weblogic 10 , FTPC 8.1 , Oracle 10G, Webservices, Axis 1.4,Eclipse 3.0 |
|  | Description | FTPC provides control of real-time manufacturing information to drive improvements in planning, manufacturing and product life cycle management. FTPC is an application that helps you to improve effectiveness and efficiency across the key functional areas in the plant. This is a core application for supervisors, operators, and contract suppliers | |

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| **Aug 2011**  **To December 31** | Project Name | GM – OWB Locator | |
|  | Client | General Motors | |
|  | Role | Senior Developer | |
|  | Roles performed | * Prepared the quality documents for the enhancement that is happening in Locator. * Implementation of Webservices which publishes the vehicle locator information. * Identified and fixed the deployment issues. * Used HTML, JSP, JavaScript, AJAX and CSS for design and development of the front-end. * Worked as a SPOC for Deployments on Dev and Test servers | |
|  | Technology used in project | Operating System | Sun Solaris |
| Technologies | Java, Servlets, JSP,JDBC, Weblogic 10 , Oracle 10G,Webservices, Axis 1.4,Eclipse 3.0,SVN,AJAX,EJB 3.0,STRUTS 1.2 |
|  | Description | The Locator Enhancements Project which provides primarily – amongst a wide range of new added features – for the integration of the current Expert Ordering and Easy Locator user interface functionalities into an integrated landing page in OWB 1.1 REL 2. Sourcing of vehicles will be allowed from Stock, Pipeline or Pre-Pipeline at each stage of the configuration selection process. | |

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| **Jan 2010**  **To Till date** | Project Name | DATASWEEP - OMEGA | |
|  | Client | Alcatel-Lucent | |
|  | Role | Senior Developer | |
|  | Roles performed | * Implementation of Webservices which publishes the Assembled Bill of Material information to the other requested applications. * Involved in the Migration Project of DataSweep 5.3 to FTPC 8.1 (Factory Talk Production Centre) which had a major challenging work. * Prepared the quality documents for every enhancement that is happening in Datasweep. * Identified and fixed pre-existing concurrency issues and database related to cursor issues. * Prepared the quality documents for every enhancement that is happening in Datasweep. * Used HTML, JSP, Javascript and CSS for design and development of the front-end. * Re-designed and re-developed the reports using iReport tool. * Resolved Association issues of the Serial Numbers pertaining to Module/Packs * Worked on Assembly verification process of scanning serial numbers to their comcodes. * Worked on ERP Loader for which runs the process for loading BOM into the Datasweep. * Worked on Parametric Data Issues. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP,JDBC, Weblogic 10 , FTPC 8.1 , Oracle 10G,Webservices, Axis 1.4,Eclipse 3.0 |
|  | Description | DataSweep provides control of real-time manufacturing information to drive improvements in planning, manufacturing and product life cycle management. DataSweep is an application that helps you to improve effectiveness and efficiency across the key functional areas in the plant. This is a core application for supervisors, operators, and contract suppliers | |

Experience .

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| **Oct 2009**  **To Dec 2010** | Project Name | AOM | |
|  | Role | Team Lead | |
|  | Roles performed | * Involved in total design, development, Integration, testing and configuration. * Implemented the Webservices to integrate AOM with the AMO. Consumed the .Net Webservices and also written Java Webservices using JAX-RPC to integrate this tool with the other applications. During this project we have worked on Axis1.4. * Written Webservices Client using JAX-RPC for Integration of AOM with Account Management Office to consume the published information related to the resources working under the particular manager. * Created exception classes and handled exceptions from beans as well as jsp and redirected to the proper error pages. * Used Struts as the base framework to achieve (MVC) Model View Controller. * Log activity recording was performed with log4j. * Used html, jsp, Javascript and css for design and development of the front-end. * Involved in the process of analyzing the business needs of the client, gathering functional requirements and designing the proposed solution, of the client and preparation of Design Documents. * Displayed the status of the Production Application servers on the Dashboard through HttpClient. * Automated the process of reading and analyzing errors in Logs files and displayed them on Dashboard and also mailed them to the respective teams. | |
|  | Technology used in project | Operating System | Windows XP |
| Technologies | Java, Servlets, JSP,JDBC, XML, Ant, PVCS, WSAD, Websphere 5.1, Oracle 9i, WebMethods 5.0, Axis1.4 |
|  | Description | AOM (web-based) is developed to reduce/automate the monitoring work of the Production Monitoring team. This tool automatically checks all the critical things without any manual intervention and shoots out an email to the monitoring team if any problem exists in Production. For example, it can check for various things like whether the Production website is UP and running continuously or not, check for the Processing errors, Messaging errors including the time of last processed message, Disk Space Information & Services running on all the servers at every instance, Log information, etc and displays at a glance on the user’s output window. | |

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| **April 2008**  **To Jan 2009** | Project Name | STARS | |
|  | Role | Senior Developer | |
|  | Roles performed | * Analyze UML Model and implement Business methods as per sequence diagram. * Involved in Development projects WS047b, SL010A * Resolved the Attachment issues in SL010B and also provided work-arounds. * Independently worked on Configuration of Cron Jobs in STARS Test Server. * Designed and coded various modules in CRON JOB like Synchronization of files, republishing of BODS, Notification Cron. * Analysed the application using CAST Tool to know the root cause behind the existing the performance issues and also rectified them through code changes. * Worked on Build and release using Ant scripts. | |
|  | Technology used in project | Operating System | Windows XP |
| Technologies | Java, Servlets, JSP, XML, Ant, PVCS, WSAD, Websphere 5.1, Oracle 9i, WebMethods, Axis1.4 |
|  | Description | The Solutions Tracking Archive System (STARS) is a comprehensive process-supporting tool designed to support the Sales and Proposal Management Teams in the Registration, Management and Tracking of Proposals. STARS were designed to handle below areas. | |

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| **Sep 2007**  **To Feb 2008** | Project Name | Agile | |
|  | Role | Senior Developer | |
|  | Roles performed | * Thorough understanding of existing system. * Design and development of web pages based on struts1.2 * Junit coding and testing of implemented modules. * Independently designed and coded the DataStructure Algorithms for Agile Bill of Material using the Agile API. * Worked on Agile-CIC interface, LG report, BOM Explosion report, and Letter and Ledger creation. * Gathered Requirements from end users/production team and Facilitated questionnaire sessions to identify business rules and requirements and document them in a format that can be reviewed and understood by both the business professionals and technical team. * Independently worked on the Data Structure Design and Development of Agile-WES interface. * Involved in Support and Functional Enhancements. * Involved in client communications during the project. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies & Tools | Agile API, Web Methods 5.0, Tomcat 5.0 , Oracle 8i, Eclipse 3.0 |
|  | Description | Agile PC leverages the capabilities of Agile software along with process changes to promote and deploy a single OneLucent manufacturing collaboration process that enables a rapid, seamless transition of products across Lucent's supply chain. | |

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| **Nov 2007**  **To Mar 2008** | Project Name | FNO | |
|  | Role | Developer | |
|  | Roles performed | * Thorough understanding of existing system. * Design and development of web pages using jsp, Servlet. * Worked on integration of the WCDMA Licensing product to the FNO Environment. * Worked on integration of BCMCS-G, EVDO, CMU-V products to the wrapper of License generator plug in. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Jsp, Servlets,MS SQL Server, Oracle 8i data base server, STRUTS 1.1, Tomcat 5.0, Web Methods 5.0 |
| IDE | Eclipse 3.0 |
|  | Description | FNO is the License Entitlement Management system that will be used by ALU Employees and Customer to manage Entitlements and create secure licenses via the act of Fulfilments.Longer term, ALU intends to use FNO as a common license fulfilment process for all of the different license key generators in use at ALU. | |

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| **Jan 2006**  **To Feb 2008** | Project Name | Mylucent and HRPortal Applications | |
|  | Role | Devloper | |
|  | Roles performed | * Designed and coded the LEHS Project by migrating the project in Microsoft ASP to the Java so that it can be incorporated to the MyLucent Portal. * Involved in Support and Functional Enhancements. * Involved in client communications during the project. * Worked on the Data Synchronization FE, where the data mounting is done in Solaris box using the utilities. * Worked on Nomination Form hanging issue and implemented the performance procedures to overcome this issue. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Oracle 9iAS, JPDK 1.0, JSP 1.2, JDeveloper IDE, Sun Solaris 3.2. |
|  | Description | MyLucent and HRPortal Applications will provide all the common services to our Lucent "department and retail" stores. Common services such as infrastructure, content management, knowledge management, security/single sign on, workflow, profile management, etc. The department stores at Lucent are those organizations that have the broadest audiences such as Human Resources, Finance, Law, Real Estate, etc. | |

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| **Apr 2005**  **To Feb 2008** | Project Name | CAST | |
|  | Role | Devloper | |
|  | Roles performed | * I was the Administrator and the Single point of contact for the CAST Tool for the entire Alcatel – Lucent Project * Analysed the applications of the below mentioned technologies of various applications from Pilot phase to the Phase IV. * Involved in Snapshot processing and the portfolio management of the applications. * Suggested the various teams in the Alcatel-Lucent Account about the Health of the applications.   Involved in client communications during the project. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | JAVA, Microsoft Applications, Oracle, MS-SQL Server, COBOL, C, UNIX Scripts, |
|  | Description | CAST is one of Application Mining tool. CAST is having language-specific analyzers to perform a semantic and syntactic analysis of the provided source code and detect all application’s artifacts (objects) and their dependencies. Application Mining is a parser-based source code analysis solution that produces technical information about an application’s source code automatically. | |
| **Mar 2004**  **To Feb 2005** | Project Name | JMS Direct | |
|  | Role | Devloper | |
|  | Roles performed | * Involved in Writing the CMP beans and configuration of JNDI and TX datasources for the JDBC Connection Pooling. * Involved in project, quality, configuration management planning, design, database design, coding & testing and developing standards, guidelines, test plans.. * Involved user evaluation module and worked on questionnaires to identify whether the customer is an active customer or cool customer. * Involved in implementing NRI\Functional Enhancements. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP, EJB 2.0, WebLogic 7.0, Oracle 8i |
| IDE | Eclipse 2.0 |
|  | Description | To serve and emerge as a one – stop shop for all advisory and investment decisions, providing services, information and features required driving investment decisions. Modules covered broadly are Stock Updates, Mutual Fund Monitor, Business News Section, and market watch like stocks are Stock Ticker, Top Gainers/ Losers. And Download Center, Planning Center, Investment Monetary Report, Independent Financial Advisory, Portfolio Tracker, Desktop Panel and many more. | |

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| **Aug 2003**  **To Feb 2004** | Project Name | Orbit Payment System | |
|  | Role | Devloper | |
|  | Roles performed | * Involved configuration of JNDI and datasources for the JDBC Connection Pooling. * Worked on Transaction management module. * Worked on Front End Validations * Gathered **Requirements** from end users/production team to know the manual process * Analyzed the **feasibility** of Integrating the new Module and the risk Analysis * Preparing the **Estimates** * Involved in implementing NRI \ Functional Enhancements. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP, EJB 2.0, WebLogic 6.1, Oracle 8i |
| IDE | Eclipse 2.0 |
|  | Description | The Orbit Payment System Intranet Site will provide a platform for the various user groups to interact and manage the project. It will facilitate sharing of documents between the various entities from central repository. The Intranet site will also facilitate posting of queries and responses. | |

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| **Jan 2003**  **To Jul 2003** | Project Name | Netschool | |
|  | Role | Devloper | |
|  | Roles performed | * Worked on Front end design and validation Screen. * Worked on writing test cases for the various modules * Worked on Review of Design Documents and also involved in coding. * Involved in implementing NRI and the post production issues. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP, Tomcat 4.0, Oracle 8i |
|  | Description | Netschool is a complete automated system on the Web for Education Institutions. Any Institution can be customized by this system. All functionalities are definable and customizable. For example, Educational Systems differ from School-to-School, college-to-college and also may entirely differ from a Country to another. But these problems can be solved with Netschool. Since every thing is customizable, we can define the education system according to user standards. | |

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| **Sep 2002**  **To Dec 2002** | Project Name | Webschooling Inc | |
|  | Role | Devloper | |
|  | Roles performed | * Worked on Front end validation Screen. * Worked on Review of Design Documents and also involved in coding. * Involved partially in design and contributed much in development.   Involved in implementing NRI and the post production issues. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, JSP, Oracle 8i, Tomcat 4.0 |
|  | Description | WebSchooling is leading site for kids to learn and play. Articles will be hosted on the site based on the approval of Reviewer and administrator using the Content Management System. Thousands of links, articles, stories all written and edited by volunteers with the help of developed tool. | |

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| **Apr 2002**  **To Aug 2002** | Project Name | Return2India | |
|  | Role | Devloper | |
|  | Roles performed | * Worked on Front end validation Screen. * Worked on Review of Design Documents and also involved in coding. * Involved in implementing NRI and the post production issues. | |
|  | Technology used in project | Operating System | Windows Server 2003 |
| Technologies | Java, Servlets, JSP, Tomcat 4.0, Oracle 8i |
|  | Description | Return2India is a portal for NRI’s who wants to know more about India and the opportunities they have in India after their successful life abroad. It helps the NRI in all the aspects starting from Currency Exchange, Tourist Maps and giving the details of the major Hotels for boarding and contact numbers of the Tourist Guides etc. | |

Training/Certification... …

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| Certification | ITIL V3 [2008]  SCJP 1.6 [2009] |

Education .

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| * Master of Science in Computers from Sri Venkateswara University, Andhra Pradesh, India [December 2000]. * Bachelor of Science in Computers from Sri Venkateswara University , Andhra Pradesh, India [1998] |
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Contact Details .

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| --- | --- |
| Permanent Address | A-302  Trinity Sunrise  Somapura Gate  Sarjapura HO  Bangalore - 562125 |
| Mobile | +91 9886431701 |
| Corporate Email | [bala.cg@capgemini.com](mailto:bala.cg@capgemini.com) |